BSP ONLINE

Personal Banking

What is BSP Online Personal Banking?

An internet based service that provides you access to your bank accounts; and enables you to conduct transactions from your accounts 24 hours a day, 7 days a week.

Benefits

- ✔ Do your banking whenever it suits you from the comfort of your home or office.
- ✔ Save valuable time and money. Don't waste time in a queue to do your banking.

Features

✔ **Security** - Allows you to customise your user name and change your password at any time; and automatically logs you out after a period of inactivity.

✔ **Cascading Windows** - Open multiple windows and place windows where you want by a simple drag and drop. This feature allows you to personalise the display to your liking.

✔ **Secure Mail (Messages)** - Allows you to send and receive secure messages to and from our Customer Service team. Use it the same way you would use your regular email account with the peace of mind that any financial content is completely secure and confidential.

✔ **Schedule Payments** - You can make a payment now or set up a payment to happen later. The choice is yours. All you need to do is select a start date, the frequency and an end date. In addition, you can schedule loan repayments and credit card repayments.

✔ **Account Access** - You can access any of your transactional linked accounts, your loan accounts or your linked credit card.

✔ **Transactions** - Allows you to view account balances, print and download your transaction history into usable formats.

✔ **BillPay** - Allows you to make bill payments from either your account or your linked credit card account.

✔ **Personal Billers** - Allows you to maintain your personal biller list for future Billpay transactions.

✔ **Transfer Money** - Allows you to transfer money between your linked accounts, to other BSP accounts and also to accounts in other banks.

✔ **Session History** - A feature that allows you to view the actions you performed in your last ten sessions.

How to apply

1. Obtain an application.
   a. At any one of our BSP branches or
   b. Download from our website: www.bsp.com.fj

2. Complete and submit at your nearest BSP branch.

3. Allow for registration processing, then contact our Customer Care Centre on 132 888 to acquire your Password.

4. You are now ready to access BSP Online Personal Banking.

BSP Online Banking Fees

Electronic transaction fees apply. Please refer *Banking Services Fees & Charges* brochure.

System Requirements

Below are the BSP recommended hardware and software requirements.

SOFTWARE
- ✔ Web Browser Software
- ✔ Up to date firewall and anti-virus software

HARDWARE
- ✔ Computer modem to enable internet connection
- ✔ ISP (Internet Service Provider) account

MS WINDOWS PC	
BROWSER	**VERSION**
Internet Explorer	7.0 & 8.0
Netscape Navigator	7.2 & 9.0.0.6
Opera	9.23, 9.64 & 10.0
Google Chrome	4.0
Safari	3.0, 4.0 & 5.0

MACINTOSH	
BROWSER	**VERSION**
Safari	3.0, 4.0 & 5.0
Mozilla Firefox	2.0 & 3.0
Netscape Navigator	9.0b3
Opera	9.22
Camino	0.8.2 & 1.5.1
Omniweb	4.0 & 5.5.4

IMPORTANT NOTICE

To find out more about the *Fees & Charges*, *Interest Rates, Identification Requirements*[5], *Terms & Conditions*[6] and BSP's products or services, please:

📞 132 888

✉ CustomerCare@bsp.com.fj

🖥 www.bsp.com.fj

👤 Visit your nearest BSP branch

Banking Hours

Monday	: 9.30am to 4.00pm
Tuesday - Friday	: 9.00am to 4.00pm
Saturday	: 10.00am to 1.00pm
(selected branches only)	

🌐 SWIFT Code - BOSPFJFJ
  BSB Number - 069